

# RSTP Bulletin

The latest news and updates on Canada's Refugee Sponsorship and Resettlement Programs

## Inquiries

### You Asked

**At what stage are the Request for Arrival Confirmation emails being sent by IRCC?**

### Answer

IRCC's Resettlement Operations Centre – Ottawa (ROC-O) sends the Request for Arrival Confirmation email when the refugee(s) is ready to travel and the [conditions in the country of asylum](#) are in place to facilitate travel.

### You Asked

**Does receipt of this email mean IRCC is encouraging sponsors to arrange quarantine accommodation as travel will be arranged shortly?**

### Answer

When a sponsor receives the Request for Arrival Confirmation email from ROC-O they should anticipate that travel is imminent, pending issuance of all required exit permits and the refugee(s) obtaining a [negative pre-departure COVID-19 test](#).

### You Asked

**When sponsors respond to this email, do they need to provide a copy of the quarantine plan for the refugee(s)?**

### Answer

Sponsors must provide ROC-O with a copy of the quarantine plan for the refugee(s) they have sponsored before their travel is booked to ensure a proper quarantine plan is in place for their arrival.

The plan must meet the requirements detailed [here](#).

Sponsors are encouraged to consult the [RSTP Travel Resumption Resource Kit](#) for checklists that will help them prepare a quarantine plan that meets the requirements.

The quarantine plan may be reviewed by the Canada Border Services Agency (CBSA) or the Public Health Agency of Canada (PHAC) to ensure that it complies with the requirements.

### You Asked

**Can IRCC give an approximate timeline between receipt of this email and the expected receipt of a Notification of Arrival Transmission (NAT)?**

### Answer

Travel timing varies depending on [several factors](#), including the availability of flights and the ability of foreign governments to issue exit permits.

IRCC is not able to provide a guaranteed timeline for when travel will be booked and when the NAT will be issued.

### You Asked

**What can sponsors do if they are not able to provide the address of the place of quarantine when responding to the email?**

### Answer

If a final address cannot be provided when the sponsor responds to the email, they must provide the contact details of a person who can provide this information when the NAT is sent. IRCC must receive the address before the refugee(s) travels.

# UPCOMING RSTP WEBINARS & ENGAGEMENT MEETINGS

## Monthly Webinars

### Preparing a Settlement Plan: The Financial and Settlement Responsibilities of Sponsors under the PSR Program

**Date:** Thursday April 15, 2021  
**Time:** 2:00 PM - 4:00 PM EDT  
**Registration:** [Registration \(gotowebinar.com\)](https://gotowebinar.com)

### How to Prepare a Successful Application Package under the PSR Program

**Date:** Tuesday April 20, 2021  
**Time:** 2:00 PM - 4:00 PM EDT  
**Registration:** [Registration \(gotowebinar.com\)](https://gotowebinar.com)

### How to Submit a PSR Sponsorship Application to ROC-O via Email and Updating Applications after Submission

**Date:** Thursday April 22, 2021  
**Time:** 2:00 PM - 4:00 PM EDT  
**Registration:** [Registration \(gotowebinar.com\)](https://gotowebinar.com)

### Preparing for Arrival and Providing Post-Arrival Support: Handling Unrealistic Expectations and Practicing Ethical Consideration

**Date:** Tuesday April 27, 2021  
**Time:** 2:00 PM - 4:00 PM EDT  
**Registration:** [Registration \(gotowebinar.com\)](https://gotowebinar.com)

### Preparing and Transitioning to Month 13

**Date:** Thursday April 29, 2021  
**Time:** 2:00 PM - 3:00 PM EDT  
**Registration:** [Registration \(gotowebinar.com\)](https://gotowebinar.com)



## Virtual Engagement Meetings with IRCC for SAHs, Constituent Groups & Co-Sponsors

### Central and Western Canada (MB, SK and AB)

**Date:** Monday April 12, 2021  
**Time:** 1:00 PM – 3:00 PM MDT  
**Registration:** [Registration \(gotowebinar.com\)](https://gotowebinar.com)

### British Columbia

**Date:** Wednesday April 14, 2021  
**Time:** 1:00 PM – 3:00 PM PDT  
**Registration:** [Registration \(gotowebinar.com\)](https://gotowebinar.com)

## Ask a Trainer Anything (about Sponsorship!)

**When:** Every Thursday until the end of April 2021  
**Time:** 11:00 AM – 12:00 PM EDT  
**Where:** <https://msngr.com/rosjotvftnni>

### Upcoming Discussion Topics:

- Contingency Planning for Refugee Settlement
- The Refugee Interview Process
- Working with Constituent Groups and Co-Sponsors

## Canadian Council for Refugees (CCR) Meeting for Groups of Five & Community Sponsors

**Date:** Tuesday April 27, 2021  
**Time:** 7:00 PM – 8:30 PM EDT  
**Registration:** [Meeting Registration - Zoom](https://gotowebinar.com)

Refugee  
Sponsorship  
Training  
Program  
[www.rstp.ca](http://www.rstp.ca)



Funded by:



Immigration, Refugees and Citizenship Canada

Financé par :

Immigration, Réfugiés et Citoyenneté Canada