

RSTP Bulletin

The latest news and updates on the Private Sponsorship of Refugees (PSR) Program

What Happens at the Airport When Sponsored Refugees Arrive in Canada?

When sponsored refugees arrive in Canada under the PSR, BVOR, JAS and GAR programs, they receive permanent resident (PR) status on arrival. As their refugee journey has come to an end, and they have PR status, they are newcomers to Canada.

In order to assist sponsored newcomers with settling and integrating in Canada, processing for some important documents will be initiated at the airport and, depending on the Port of Entry (POE), other important documents may also be issued to the newcomers on arrival.

Question

Do sponsors need to meet the newcomers at the airport when they arrive in Canada?

Answer

Yes. As noted on the [Settlement Plan](#), sponsors are responsible for meeting the newcomers at the airport on their arrival in Canada.

The Notification of Arrival Transmissions (NATs) sent to sponsors and the POE will indicate the time and date of arrival as well as the flight details for the newcomers, so that sponsors can make the appropriate arrangements to meet the newcomers on arrival. The [NATs](#) will also have the names and telephone numbers of the sponsors on them, so the POE can contact the sponsors if needed.

[Where possible](#), Friday and weekend arrivals of PSR newcomers are avoided and all newcomers should arrive at their final destination before 22:00 local time. Any weekend arrivals will clearly be indicated on the NATs.

Question

What PR documents are issued at the POE to the newcomers?

Answer

At all POEs, the Confirmation of Permanent Residence (COPR) document will be issued to the newcomers by the Canada Border Services Agency (CBSA) agent. The CBSA

agent will also send a copy of the COPR document to the Case Processing Centre in Sydney (CPC-S) to begin processing the newcomer's permanent resident card (PR card). The CBSA agent will ask the newcomer for a Canadian mailing address on arrival and the CPC-S will mail the PR card to that address.

IMPORTANT: Sponsors must always ensure that the newcomers' contact information, including their mailing and residential addresses, phone number and email address are always up-to-date so the newcomers can receive their PR cards in a timely manner, as obtaining a PR card is an important settlement milestone. If there are any changes in the newcomers' contact information, the sponsors or the newcomers must inform IRCC immediately. For further information on how to do so, please [click here](#).

Question

Is the Social Insurance Number (SIN) and the Interim Federal Health Program (IFHP) certificate also issued to newcomers on arrival at the POE?

Answer

SIN registration is currently only available at Toronto Pearson International Airport, where there is a Service Canada kiosk.

If the newcomers arrive when the kiosk is closed, do not have enough time to register for a SIN between their connecting flights or arrive at another POE, the sponsors must assist the newcomers with applying for their SIN at their nearest [Service Canada Office](#).

All newcomers eligible for the IFHP will be issued an IFHP certificate at the POE by the CBSA agent, even if they already received a certificate overseas.

Question

Are there any services at the airport that can assist the newcomers on arrival?

Answer

Some airports, such as Toronto Pearson International Airport and Vancouver International Airport, have newcomer reception and information services that are available to sponsored refugees on arrival.

For more information about these services, please visit: [Immigration Reception & Information Services](#) (Toronto) and the [Community Airport Newcomers Network](#) (Vancouver).

The Joint Assistance Sponsorship (JAS) Program

Many JAS Refugees are waiting to be sponsored!

JAS PROFILE #: 19-0948

LOCATION: Lebanon

COUNTRY OF ORIGIN: Syria

FAMILY SIZE: 13

RECOMMENDED DESTINATION: Toronto, ON

A 62 year old father, his wife and eleven children are currently in Lebanon waiting to be matched with a sponsor. The parents both have a limited education background, but worked as farmers in Syria.

In Lebanon, the eldest children in the family are working to support the family and are unable to continue with their education. One of the children also requires regular care and relies on a wheelchair for mobility.

Due to the large size of the family, and the parents' limited education, the family would greatly benefit from the additional support of a sponsor on arrival in Canada. The support of a sponsor will also enable the children to resume their education rather than seek immediate employment to help support the family.

IN-CANADA JAS PROFILE #: 20-0010

LOCATION: Toronto, ON

COUNTRY OF ORIGIN: Burma (Myanmar)

FAMILY SIZE: 3

A 48 year old Burmese father and his two children are currently in Toronto, ON. The father has partial vision and mobility impairments and has required partial care with daily activities since arriving in Canada; the two children have been attending school.

The father is currently in hospital as he has received several treatments for a brain tumor and is currently using a feeding tube. When he leaves hospital, the father will require long-term rehabilitation, speech therapy and physiotherapy. His daughter has been referred to a rehabilitation hospital where she will receive a customized wheelchair and a prosthetic leg.

While the family have been provided with a financial orientation and are accessing medical services and in-home support services, the additional support of a sponsor would alleviate some of the challenges the family will face when the father is discharged from hospital. A sponsoring group would also be able to provide emotional and personal support to the family.

IN-CANADA JAS PROFILE #: 20-0011

LOCATION: Saint John, NB

COUNTRY OF ORIGIN: Syria

FAMILY SIZE: 1

A single 30 year old woman who is a survivor of violence and torture recently arrived in Saint John, NB. As a result of her previous experiences, the newcomer suffers from post-traumatic stress disorder and has experienced challenges engaging with her local community.

The newcomer has been provided with a financial orientation and is accessing medical services and in-home support services. The additional support of a sponsor would provide the newcomer with more specialized support that would alleviate the social isolation she currently experiences, advance her language skills and assist her with integrating within her community.

Refugees sponsored under the **Joint Assistance Sponsorship (JAS)** program have special or enhanced needs that will likely result in a longer or more difficult period of integration in Canada due to:

- **Trauma from violence or torture;**
- **Medical disabilities;**
- **The effects of systemic discrimination; or,**
- **Being a large family unit (such as a single parent with several children).**

Under the JAS program, the government and private sponsors support refugees for up to 24 months, depending on the needs of the resettled refugee. In a few cases, the private sponsor may support refugees for up to 36 months. These refugees receive income support from the Government of Canada. They are matched with a private sponsorship group to help them adjust to life in Canada with settlement help and emotional support.

Some refugees are identified overseas for the JAS program due to their special needs. Others are converted into JAS cases after they arrive in Canada if it becomes clear that they need more support.

*** JAS Refugee Profiles can only be picked up by SAHs and their Constituent Groups (CGs)**



For more information about a particular JAS profile or the JAS Program, please [click here](#)

RSTP WORKSHOPS WITH IRCC START NEXT WEEK!

SAHs and their CGs:

- **Winnipeg, MB** - Tuesday February 18, 2020, 10 AM – 4 PM CST: <https://www.eventbrite.ca/e/capacity-building-workshop-for-sahs-with-ircc-winnipeg-tickets-93383637975>
- **Saskatoon, SK** - Wednesday February 19, 2020, 10 AM – 4 PM CST: <https://www.eventbrite.ca/e/capacity-building-workshop-for-sahs-with-ircc-saskatoon-tickets-93345100709>
- **Edmonton, AB** - Thursday February 20, 2020, 10 AM – 4 PM MST: <https://www.eventbrite.ca/e/capacity-building-workshop-for-sahs-with-ircc-edmonton-tickets-93510804333>
- **Calgary, AB** - Friday February 21, 2020, 9.30 AM – 4 PM MST: <https://www.eventbrite.ca/e/capacity-building-workshop-for-sahs-with-ircc-calgary-tickets-93338741689>
- **Vancouver, BC** - Monday February 24, 2020, 9.30 AM – 3.30 PM PST: <https://www.eventbrite.ca/e/capacity-building-workshop-for-sahs-with-ircc-vancouver-tickets-93509837441>
- **Toronto, ON** - Tuesday March 3, 2020, 2 PM – 4 PM EST: <https://www.eventbrite.ca/e/an-afternoon-with-ircc-for-sahs-and-their-cgs-greater-toronto-area-tickets-93512046047>
- **Hamilton, ON** - Wednesday March 4, 2020, 2 PM – 4 PM EST: <https://www.eventbrite.ca/e/an-afternoon-with-ircc-for-sahs-and-their-cgs-hamilton-tickets-93327357639>
- **Kitchener, ON** - Thursday March 5, 2020, 2 PM – 4 PM EST: <https://www.eventbrite.ca/e/an-afternoon-with-ircc-for-sahs-and-their-cgs-kitchenerwaterloo-tickets-93329542173>
- **London, ON** - Friday March 6, 2020, 2 PM – 4 PM EST: <https://www.eventbrite.ca/e/an-afternoon-with-ircc-for-sahs-and-their-cgs-london-tickets-93513538511>
- **Moncton, NB** - Tuesday March 10, 2020, 10 AM – 4 PM AST: <https://www.eventbrite.ca/e/capacity-building-workshop-for-sahs-with-ircc-moncton-tickets-93514148335>
- **Halifax, NS** - Wednesday March 11, 2020, 10 AM – 4 PM AST: <https://www.eventbrite.ca/e/capacity-building-workshop-for-sahs-with-ircc-halifax-tickets-93517598655>

Groups of Five and Community Sponsors:

- **Winnipeg, MB** - Tuesday February 18, 2020, 6 PM – 8 PM CST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-winnipeg-tickets-93384085313>
- **Saskatoon, SK** - Wednesday February 19, 2020, 6 PM – 8 PM CST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-saskatoon-tickets-93347479825>
- **Edmonton, AB** - Thursday February 20, 2020, 6 PM – 8 PM MST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-edmonton-tickets-93511195503>
- **Calgary, AB** - Friday February 21, 2020, 6 PM – 8 PM MST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-calgary-tickets-93343491897>
- **Vancouver, BC** - Monday February 24, 2020, 6 PM – 8 PM PST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-vancouver-tickets-93510196515>
- **Toronto, ON** - Tuesday March 3, 2020, 7 PM – 9 PM EST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-toronto-tickets-93513085155>
- **Hamilton, ON** - Wednesday March 4, 2020, 6 PM – 8 PM EST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-hamilton-tickets-93328083811>
- **Kitchener, ON** - Thursday March 5, 2020, 6 PM – 8 PM EST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-kitchener-tickets-93331483981>
- **London, ON** - Friday March 6, 2020, 6 PM – 8 PM EST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-london-tickets-93513899591>
- **Moncton, NB** - Tuesday March 10, 2020, 6 PM – 8 PM AST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-moncton-tickets-93514517439>
- **Halifax, NS** - Wednesday March 11, 2020, 6 PM – 8 PM AST: <https://www.eventbrite.ca/e/an-evening-with-ircc-for-groups-of-five-and-community-sponsors-halifax-tickets-93517961741>



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