

RSTP Bulletin

Correcting Names & Personal Information On Canadian Immigration Documents

If an administrative error was made by an IRCC Official and your name is spelt wrong or a personal information has been documented incorrectly, then you will need to submit an official **Request to Amend Record of Landing, Confirmation of Permanent Residence or Valid Temporary Resident Documents (IMM 5218)**. This application is only to correct errors made by Canadian immigration officials in recording the information you provided when you applied to come to Canada.

Once you submit the filled applications with the supporting documents, IRCC will make the change to match the name printed on the primary document and your record will be amended indicating the correct spelling. The correct name will be recorded as the primary name and the incorrect name will be marked as entered in error, in IRCC's system of record. A replacement document will be sent to you **free of charge**.

What Information can be corrected?

Errors in the following information may be corrected:

- Family name
- Given name(s)
- Date of birth
- Place of birth
- Country of birth
- Citizenship
- Sex
- Marital status
- Date or original entry
- Date of landing

What information will not be corrected?

This application is not to alter personal information that changed after the date permanent residence was granted.

Such As:

- Legal name change
- Name change after marriage

If you want to change your name after you arrive in Canada, then you will have to submit a Legal Name Change Document in accordance with the province or territory you live in. For more information on Legal Name change, visit your provincial government website.

Documents needed to support your application:

1. A photocopy of one (1) piece of federal or provincial /territorial government issued photo identification or if unavailable, a photocopy of government issued or internationally recognized photo identification before your entry to Canada.

This could include:

- your driver's license
- your photo health card (if applicable)
- Your entry passport or travel document used to enter Canada. Include only copies of the passport or travel document pages showing:
 - Passport number
 - Date of issue and expiry
 - Photo, name, date, and place of birth

2. Photocopy of one (1) piece of government issued or internationally recognized identification from outside Canada before your entry to Canada indicating that an error was made in recording your information.

This could include:

- your marriage certificate, if applicable,
- your school records, identity cards, or other government-issued documents from outside Canada prior to your entry to Canada,
- Your birth certificate.

3. A photocopy of any legal documents showing name, sex or

date of birth changes. This is only necessary if you have obtained a legal name, or date of birth change before becoming a permanent resident or entering Canada.

4. Immigration document to be amended:

- A photocopy of your **Record of Landing (IMM 1000), Confirmation of Permanent Residence (IMM 5292 or IMM 5688)** if you are applying for an amendment to one of these documents.

Once you have filled out the application and gathered all the supporting documents, send it to the [Operations Support Centre \(OSC\)](#) in Ottawa.

For more information on the Request to Amend Record of Landing Application, Please visit the IRCC website: <http://www.cic.gc.ca/english/information/applications/amend.asp>.

In Canada JAS Profile:

JAS 0568-07-17

Iraqi single mother of two daughters (3 and 14 years old)

The PA is an Iraqi single mother of two children, who feels depressed, she keeps thinking of her husband and daughter who are missing. She needs psychological support as a result of the trauma and violence she went through. The eldest daughter will need help doing her homework at least four hours a week. They also need emotional support to help them deal with their traumatic past. The PA and her family will benefit from the assistance of a sponsor during their resettlement. They need someone to teach them about their new life style, help them settle in with the new transition, and to teach them how to interact with other people. They will benefit physically, emotionally, and socially to be surrounded by trusted people to help them with their new life in the host community. With the assistance of a sponsor, the family would feel more secure, safe and would have a friendlier environment to live in.

The family is currently residing in London ON and they would appreciate the assistance of a sponsor. A 24 month JAS period is recommended and if the client requires additional help beyond this period, a new assessment may be considered.



Photo: UNHCR

JAS 0154-04-17

The PA (Country of Origin: Iraq), is a 32 years old single mother with 3 young children, the oldest being 12 years old and the youngest being 3 years old. Her husband used to work in construction and they had a good life with their kids until the family was separated due to violence in their region. The PA would benefit from additional support to help her family integrate into Canadian life, including providing basic knowledge and necessities. The sponsor's support will benefit the family physically, emotionally, and socially. They will benefit from direct support-and a positive influence to support them through this major life transition. Consequently, the family would feel more secure and safe during their resettlement in London, Ontario.

JAS 0153-04-17

The PA (Country of Origin: Iraq) is a 32 year old single mother (Country of Origin: Iraq) with 8 young children, ages ranging from 1 to 12 years of age. The family was separated due to violence in their region. The family would benefit from additional supports to assist them in their transition to a healthy and successful resettlement. With additional supports by way of a sponsor, the PA will benefit from a positive influence to support them through this major life transition. Extra emotional, physical and social supports would enable the family to feel more secure and safe, allowing them to better heal and thrive during their resettlement in London, Ontario.

In addition to these in Canada JAS cases we also have 9 Other Yazidi survivor of Daesh in Canada JAS Cases in London, Ontario. If you are interested, please contact BVOR worker for the case summary and the extended profiles.

JAS 0073-03-17

Syrian Refugees in Turkey

We have a large Syrian family with 6 young children (total of 8) who are refugees in Turkey (Referred by Ankara Visa Office). The PA and his family cannot return to their home country due to ongoing insecurity and they fear for their safety. The PA has prior work experience in Architectural Décor. They may benefit from counselling upon arrival in Canada. They have no contact in Canada and would benefit from the support of a sponsor during resettlement in Canada.

VOR 0387-05-17

Somalian Single mother with 1 year old daughter (Woman at risk)

We have a VOR case where the PA is a Somali single mother accompanied with her 1 year old daughter. PA's husband disappeared few years ago and she has no contact since then. She fears for her safety and for the life of her child. She can speak English and has 9 years of formal education. The PA and her daughter cannot return to their home country due to ongoing insecurity and they fear persecution based on their ethnicity. The PA will benefit physically, emotionally, and socially to be surrounded by trusted people to help her with her new life in the host community during her resettlement. She is a woman at risk who is seeking to better her family's life by resettling in Canada. This is a VOR case and no government support is provided.



Photo: UNHCR

For more information on the BVOR Program, please click this link: http://www.rstp.ca/wp-content/uploads/2014/03/Blended-VOR-FAQ_2017-1-1.pdf or contact our Refugee Resettlement Project Worker at: bvor@rstp.ca

Upcoming RSTP Workshops



Sponsoring Refugees as a Group of Five or Community Sponsor

Date: Thursday August 3rd, 2017

Time: 6 - 9 PM ADT

Where: 50 Kent Avenue, Kitchener - Community Room Upstairs

Description: Topics will include what G5s and CSs are, their requirements for sponsoring and the application forms they need to use.

To register for this workshop, please visit the following link:

<https://www.eventbrite.ca/e/private-sponsorship-of-refugees-by-groups-of-five-and-community-sponsors-tickets-36284110752>

Sponsoring Refugees as a Group of Five or Community Sponsor

Date: Thursday August 3rd, 2017

Time: 5:45PM – 8 PM

Where: Highlands Edmonton Public Library (Epl), Program Room, 6710 118 Avenue, Edmonton, Ab T5b 0p3

Description: Topics will include: recent changes and updates to the PSR program; specific requirements for Groups of Five; eligibility and admissibility requirements for refugees being sponsored; the sponsorship process; how to identify an acceptable proof of refugee status; which forms need to be completed; and the One Year Window (OYW), why it is important and how it works.

To register for this workshop, please visit the following link:

<https://www.eventbrite.com/e/sponsoring-refugees-as-a-group-of-five-introduction-updates-tickets-36319291980>

Upcoming Webinar

Refugees Jobs Agenda: Entrepreneurship Offers Employment Pathways

Date: Thursday, August 3, 2017

Time: 10:00am-11:00am (EST) | 4:00pm-5:00pm (CEST)

Description: A discussion with representatives from two organizations that are successfully supporting newcomer entrepreneurs realize their business dreams: Scadding Court Community Centre's Business Out of a Box model in Toronto and CAMBA Small Business Services in New York. Learn how each model is meeting the needs of newcomer entrepreneurs through breaking down barriers and using innovative solutions to jump start business success for newcomers.

To register for this webinar, please visit the following link:

<https://www.eventbrite.ca/e/refugees-jobs-agenda-entrepreneurship-offers-pathway-to-employment-tickets-36418795598>

* This webinar is part of Refugees Jobs Agenda: a webinar series exploring refugees and labour market integration hosted by Hire Immigrants, Cities of Migration and Bertelsmann Stiftung *

We stand together
#WithRefugees

Upcoming RSTP Webinars



Introduction to PSR

Date: Tuesday August 15, 2017

Time: 5:00 PM to 6:00 PM EDT

Description: This webinar will cover:

- Launch of PSR program
- Program evolution over the years
- PSR as part of Resettlement
- Eligibility criteria for sponsors and refugee applicants
- Sponsorship process

To register for this webinar, please visit the following link:

<https://attendee.gotowebinar.com/register/7989689588397122562>

Private Sponsorship of Refugees: Group of Five and Community Sponsor

Date: Thursday August 17, 2017

Time: 5:00 PM TO 6:00 PM EDT

Description: This webinar will cover:

- Overview of G5 sponsorship
- Overview of CS sponsorship
- Who can be sponsored?
- Application forms for G5 and CS
- Application forms for refugee applicants
- Sponsorship process

To register for this webinar, please visit the following link:

<https://attendee.gotowebinar.com/register/4999488551823171330>

Private Sponsorship of Refugees: Supporting Settlement and Integration

Date: Tuesday August 22, 2017

Time: 5:00 PM TO 6:00 PM EDT

Description: This webinar will cover:

- Sponsors' responsibilities
- Connecting with Settlement Services for Newcomers
- Ethical Considerations in Sponsorship
- Managing Expectations
- Preparing for Month 13

To register for this webinar, please visit the following link:

<https://attendee.gotowebinar.com/register/1772207519533280770>

New Email Address for Interim Federal Health Program (IFHP):

As of July 14, 2017, the IFHP new email address is IRCC.IFHP-PFSI.IRCC@cic.gc.ca. Please use this email address to contact the IFHP team regarding any questions or comments related to the program.



Photo: UNHCR

Repayment of Travel Loans

If the travel loan applicant is from Syria and arrived in Canada in 2015 or 2016, they may not have to repay the travel loan, depending on:

1. When they *arrived in Canada*;
2. When they were *interviewed overseas*; and
3. How they were sponsored (i.e. privately sponsored refugee or identified by family/contact in Canada or Blended Visa Office Referred).

If the refugee applicant is from Syria and arrived between **November 4th, 2015 and February 29, 2016**, the applicant has been exempted from paying back the travel loan to the Government of Canada. During this time, the travel loan was waived for those coming through all streams of the Private Sponsorship of Refugees Program and Government Assisted Refugees (GAR) Program and applied to all Syrian PSRs, BVORs and GARs.

If the refugee applicant arrived in Canada **after February 29th, 2016**, the overseas *interview date* and the *sponsorship program* (i.e. PSR, BVOR or GAR) of the applicant is the indicator as to whether or not they have been exempted from paying back the travel loan.

If a **privately sponsored refugee (PSR)** is from Syria arrived in Canada **after February 29th but were interviewed by that date**, they have been exempted from paying back the travel loan. However, if they were **interviewed March 1st, 2016 or after**, they are required to repay the travel loan that has been provided to them.

If the refugee applicant is from Syria and they came through the **BVOR or GAR programs and arrived in Canada in 2016**, their travel loan has been waived.

Travel loans ceased to be waived for all refugee applicants from Syria starting on January 1, 2017 unless a contribution has been requested and approved for them.

This document has been prepared for Sponsorship Agreement Holders (SAHs) by The Refugee Sponsorship Training Program (RSTP)

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