

## Month 13 Evaluations

It is important for the SAH to receive feedback from the Constituent Group (CG) and/or co-sponsors and the newcomer(s) on how the sponsorship went.

Some SAHs have a final in-person meeting with the newcomer(s). Other SAHs conduct a survey over the phone or by e-mail with the newcomer(s). SAHs should distribute an evaluation to the CG and/or co-sponsors or require a final report from them after the sponsorship period is over.

SAHs can ask their CGs and/or co-sponsors to use the evaluation in the [Month 13 – Planning Resource Kit](#) to review and reflect on the sponsorship, or use their own (internal) evaluation and questionnaire tools.

When meeting or speaking with the newcomer(s), the SAH may want to discuss the following:

### Settlement Support

- Are the newcomer(s) connected to a settlement service provider?
- Are the newcomer(s) satisfied with this service provider?

### Finances and Employment

- Are the newcomer(s) employed or self-employed?
- If the newcomer(s) are employed, do they know about workplace rights and safety?
- Have the newcomer(s) applied for provincial social assistance (if necessary)?
- Does the newcomer(s) understand the details of provincial social assistance, such as:
  - How to apply;
  - How much money will be provided and when;
  - The terms and conditions; and,
  - The reporting requirements.
- Are the newcomer(s) comfortable managing their finances?
- Does the newcomer(s) know how to transfer money electronically, pay for their rent, household bills and other expenses?

### Education and Training

- Are the newcomer(s) aware of the various vocational programs and academic courses they are able to access?
- If the newcomer(s) wish to pursue further studies, do they have the relevant information on courses and institutions?
- Do the newcomer(s) know how to arrange for childcare?

### Housing

- Do the newcomer(s) have adequate housing?
- Are the newcomer(s) aware of subsidized housing options?
- Are the newcomer(s) aware of their rights and responsibilities as tenants?

**Sponsorship Process and Period**

- Is there anything they would like to say about the sponsorship process?

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- Do they have any feedback about the SAH, CG and/or co-sponsors?

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