

Locating *Community Services*

When a refugee arrives in Canada there are many tasks which need to be accomplished within the first days, weeks and months. Sponsors should make use of the many experienced and professional settlement agencies that are located within their communities that can help the refugees navigate the Canadian system. The following is a list of links to direct sponsors to the different settlement agencies within their province (excluding Quebec).

FEDERAL

Citizenship and Immigration Canada

Welcome to Canada: What you should know

This website is user friendly and provides a good source of information to newcomers to Canada. It is available online and in PDF format. It includes information on a variety of settlement topics and can direct newcomers in finding assistance in their community.

www.cic.gc.ca/english/resources/publications/welcome/index.asp

Finding newcomers services in your area

This tool allows you to choose the type of services you are looking for based on where you are located. It will then provide you with a list of all agencies in your area that provide the service with their contact information. It can be very useful for settlement planning.

www.servicesfornewcomers.cic.gc.ca/index.php

PROVINCIAL



British Columbia

BC Newcomer's Guide – Available in English, French, Simplified Chinese, Traditional Chinese, Korean, Punjabi, Russian, Spanish, Arabic, Farsi (Persian) and Vietnamese, this guide includes information for newcomers settling in B.C. beginning with their first few days after arrival. Each chapter provides detailed information on issues like Housing, Health Care and Employment and Business. It also includes the names of agencies and services that can assist in different areas of settlement.

www.welcomebc.ca/local/wbc/docs/service/publications_and_reports/publications/pdf/newcomers_guide_en/index.html



Alberta

Welcome to Alberta: Information for Newcomers – This newly revised guide for newcomers to Alberta provides useful information for settling and living in the province. The publication covers a wide range of topics, including housing, employment, education, health care, climate, banking, shopping, transportation, child care, the legal system and social customs. In addition, the guide includes a list of key contacts.

<http://alis.alberta.ca/ep/careershop/showproduct.html?DisplayCode=PRODUCT&EntityKey=3532>



Saskatchewan

Saskatchewan Immigration – This resource outlines first steps to take upon arrival to Saskatchewan. From this web page, you can find more information on housing and school along with other useful links. Additionally, you can locate the closest Regional Newcomer Gateway (welcome centers for newcomers arriving in Saskatchewan).

www.saskimmigrationcanada.ca/first-things-to-do-in-saskatchewan



Manitoba

The **Manitoba government** funds numerous community organizations to help immigrants adapt and settle into life in Winnipeg. On their website you can find agencies that provide services in the following areas: Employment; Health; Women; Youth; Neighbourhood programs; Regional services; and English. Please visit their website for more information: www2.immigatemanitoba.com/browse/settle/



Ontario

Settlement.org – This site funded by the Ontario Government can assist in finding answers to common questions about moving to Ontario and settling into your new home. The Services Near Me option can help find community services in a specific area or city in Ontario.

www.settlement.org



Nova Scotia

Nova Scotia Office of Immigration – This website lists settlement services in the area. Additionally, you find information about banking in Canada, language training and education among many others.

<http://novascotiaimmigration.com/settlement-services>



Newfoundland and Labrador

Newfoundland and Labrador Office of Immigration and Multiculturalism – Newcomers will benefit from many services provided by provincial, federal and municipal governments, as well as a broad range of community organizations, this site lists information about many of those programs and services.

www.nlimmigration.ca/living-here/getting-settled.aspx



Prince Edward Island

Welcome to PEI: A Guide for Newcomers – This guide is written to help all newcomers to Prince Edward Island. Inside you will find contacts, phone numbers, tips and information to help learn about customs, laws and way of life in PEI.

www.gov.pe.ca/photos/original/popsec_welcome_e.pdf



New Brunswick

The **Government of New Brunswick** provides information about settling into New Brunswick after arrival as well as outlines services available in the area.

<http://beinthisplace.ca/ImmigratingandSettling/Howtoimmigrate/Afteryouarrive.aspx>

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